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Policy Name	Statement on dealing with the event of approval being withdrawn
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Recent Review Date	March 2026	Next Review Date	April 2027
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1.0 Introduction

NXT GEN is committed to maintaining the integrity and quality of the qualifications we award. We support centres and learners in achieving their development goals while ensuring full regulatory compliance. Our policies are reviewed annually, or sooner if needed, to stay relevant and effective.

2.0 Scope of Policy

This policy outlines how NXT GEN supports learners when a centre's approval or qualification approval is withdrawn by an awarding body. It applies to learners, approved centres, and all parties involved in delivering NXT GEN qualifications.

3.0 Centre Withdrawal of Qualification

If a centre chooses to stop offering a NXT GEN qualification, they should provide at least 8 weeks' notice using a qualification withdrawal form. This form should include:

- The reason for the decision.
- A list of affected learners.

4.0 NXT GEN Withdrawal of Centre Approval

If NXT GEN decides to withdraw a centre's approval to deliver a qualification, the action will follow our Sanctions Policy. All communication and decisions will adhere to the procedures outlined in that policy.

5.0 Centres That Cease to Operate

If a centre unexpectedly stops operating (e.g., due to financial difficulties), NXT GEN will:

- Investigate the situation through the Head of Compliance and Quality Assurance.
- Attempt to transfer affected learners to another approved centre.
- If transfer is not possible or learners choose not to continue, NXT GEN will issue certificates for completed units.
- Update the centre's status to reflect that it is no longer approved.
- Affected parties will be kept informed throughout this process.

6.0 What If Learners Are Unhappy?

Learners who are dissatisfied with how the situation is handled can raise their concerns directly with NXT GEN. If the issue remains unresolved, learners can follow the process outlined in our Complaints Policy.

7.0 Regulatory References

NXT GEN ensures compliance with the General Conditions of Recognition set by Ofqual.
Our internal policies and procedures are designed to meet these standards.
This policy supports compliance with the relevant Ofqual General Conditions of Recognition.

GCR Reference	GCR section title
C2	Arrangements with Centres
D7	Management of the withdrawal of qualifications